

Arizona Corporation Commis: Utilities Complaint Form



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Investigator: Roxanne Best

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Opinion Date: 3/21/2017

Opinion Number: 2017 - 139721

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 3/21/2017 4:50 PM

First Name: Jean

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Account Name: Jean Burdo

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Company: Arizona Public Service Company MAR 22 2017

Division: Electric

Nature of Opinion

Docket Number: E-01345A-16-0123

Docket Position: Against

As an APS customer, who is an Analog meter user. I object to APS' new proposals for additional rate increases on Analog-meter users. They are essentially "targeting" several groups of "Analog" users, (residential, commercial, and solar users) in order to try and FORCE them to accept "smart" meters and/or penalize them via additional charges for NOT accepting the "smart" meters. This is UNLAWFUL according to the Energy Policy Act of 2005, Section 1252, "smart metering," the word used repeatedly in regards to "smart" meters is "Request." Electric utilities were to provide "smart" meters to those customers who "REQUESTED" them. It was to be an Opt-In program. Smart meters were NEVER supposed to be FORCED onto the public. The initial lawful "plan" was supposed to make "smart" meters available to customers who REQUESTED them. Apparently APS broke the law! I never requested a meter, and neither did the majority of the public! that means APS FORCED these "smart" meters onto the populace, without our consent or permission! It's UNLAWFUL to do what APS has done! Smart-meters are dangerous on many levels, (health risks, fire risk, appliance risks, privacy/security concerns, etc). and I don't want a "smart" meter and I shouldn't be charged "additional charges" for REFUSING one, especially when it comes to protecting my and my families health! I have the RIGHT to protect my health, and that of my family. According to laws on the books - APS in accordance with the ACC are supposed to deliver a safe public utility to APS' customers, and to do so in a safe manner. This has NOT been achieved through the use of "smart" meters. Smart-meters also pose health risks, via electro-magnetic radiation, which some people including myself are hyper-sensitive to. I am REFUSING a smart-meter on the grounds that it interferes with my health and my ability to preserve my health and that of my family. In addition to this, it is worthy of mention that when APS had the Arizona Dept. of Health Services (ADHS) conduct a health-study in regards to the use of "smart" meters, the Arizona Dept. of Health Services, (ADHS), findings were that "smart" meters were "unlikely to harm." Unlikely to harm....doesn't mean won't harm, or can't harm! So...APS took the "findings" of the Arizona Dept. of Health Services, and took it upon themselves to put the health of Arizonans at risk, in the "hopes" that their "smart" meters won't cause harm to its customers? What about the people's whose homes were burned down due to faulty "smart" meters? What about them? You don't hear about these statistics from APS. What about the people who suffer from sensitivity to electro-magnetic radiation that "smart" meters emit? You also don't hear about those people, of which I am one. The fact that APS knew that the "findings" of the health study were not exactly favorable tells me a lot about APS, they are corrupt and they really just don't care! By APS ignoring the less-than-favorable "findings" of the (ADHS), they are essentially jeopardizing peoples health and putting them at risk for health issues now and in the future. APS has also covered up any health studies that go against their "smart" meters. In addition to this, Analog users who wish to "avoid harm" are now being asked to PAY UP in order to do so! Uh... I think they call that Extortion! The definition of EXTORTION is: Payment to AVOID harm or the threat of harm. Why is the ACC allowing this? According to laws on the books, it IS the ACC who is suppose to determine safe, reliable, and clean delivery of a utility. Also, it is the job of the ACC to follow laws on the books! Why is this NOT being done? Hey ACC; If you know about a problem, and REFUSE to do anything about it, YOU then become part of the problem!

Arizona Corporation Commission

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Arizonans deserve to have safe, public utilities delivered to them and in a safe manner. This has NOT been achieved by the use of "smart" meters, and now it's time for the ACC to act, and to make this right. Start following laws on the books for a change. It's time that the ACC - DENY APS' "Extortion" fees on Analog-meter users, and it's time to rein in APS, and to tell them to STOP TRYING TO FORCE people into smart-meters. It's against the law! These "smart" meters are a threat to the populace, via health risks, fire risks, appliance damage, and also pose threats to privacy/security concerns. It's way past time to rein in APS and FORCE them to follow the laws for a change!

Investigation**Date:****Analyst:****Submitted By:****Type:**

3/21/2017

Roxanne Best

Web Submission

Investigation

Comments noted for record and docketed. Closed.
